

# What is SNAPmobile?

SNAPmobile is a softphone application which extends VoIP functionality beyond the desktop web interface or standard VOIP phone. It brings features of the AVATAVA Softswitch directly to end-user mobile devices as part of a Unified Communications solution. SNAPmobile gives users access to basic features outside of the browser-based user portal including:

- SIP softphone
- Contact Management
- Visual Voicemail
- Answering Rules Management
- Call History
- Presence
- Extension Dialing
- Call Transfer
- Call Recording
- Switching a Call to a different Device



Scan with your phone to download.



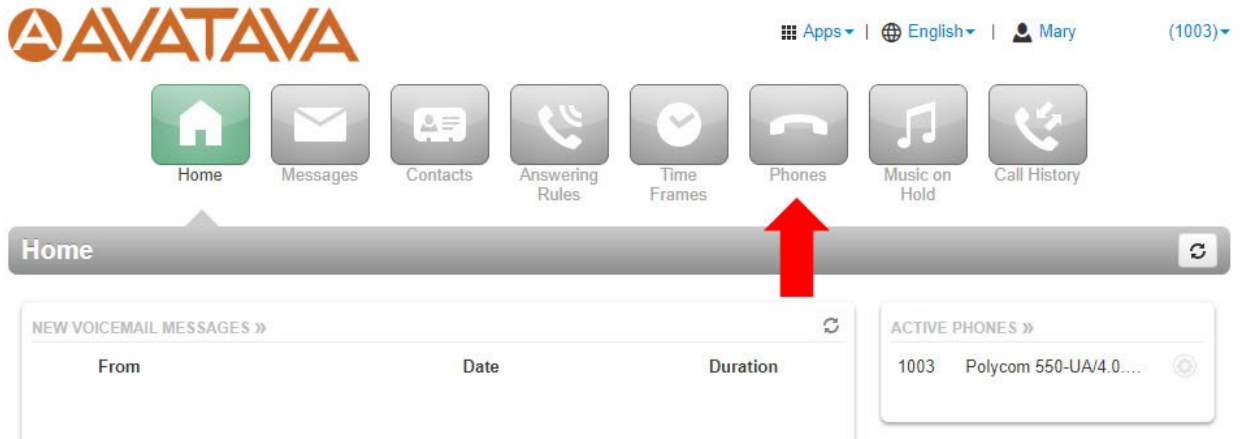
Scan with your phone to download.

How To Find your SNAPmobile Login Credentials:

1. Login to your account on the AVATAVA phone portal at <https://phones.avatava.com/>

# AVATAVA Softswitch

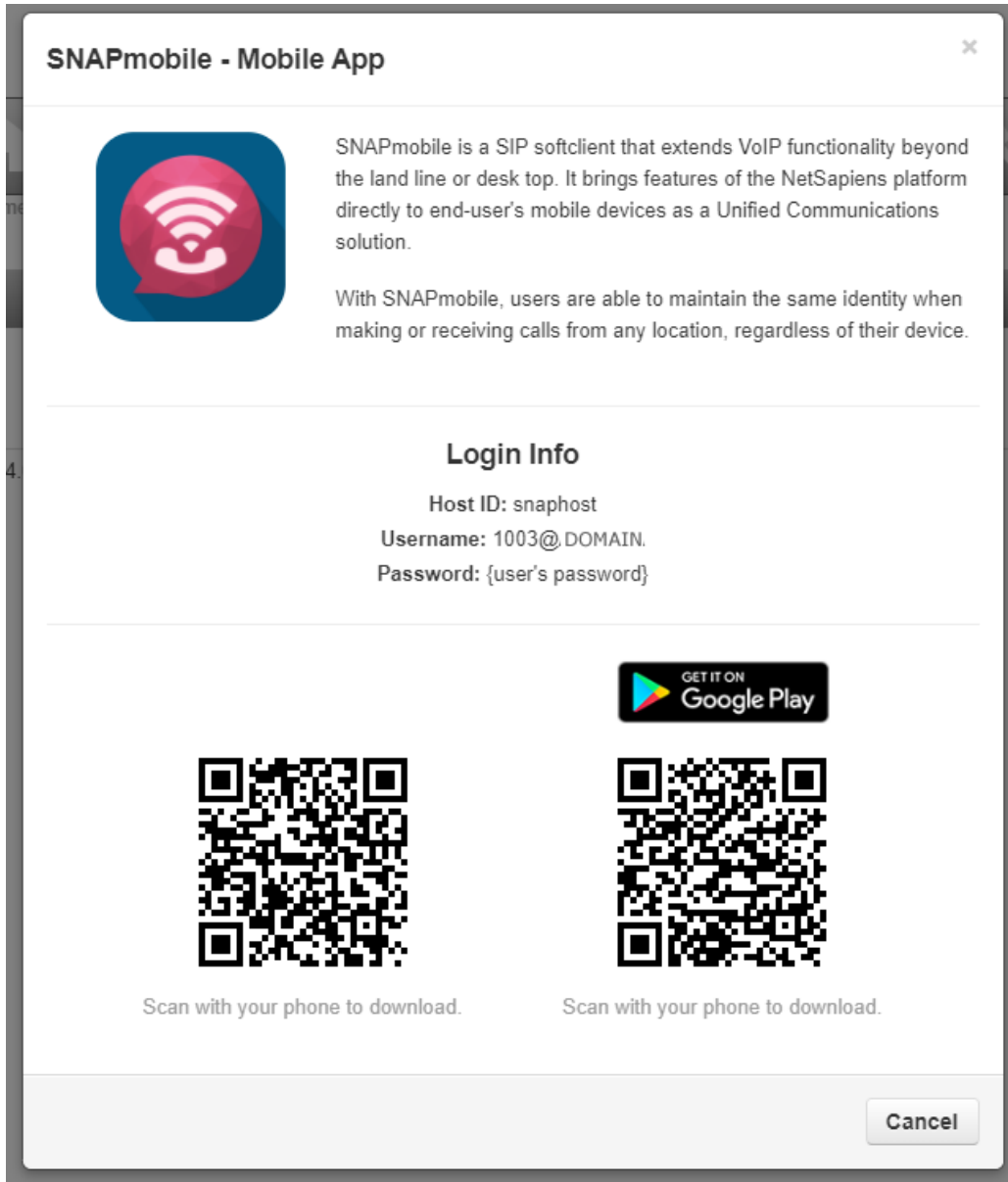
2. Click on the Phones subtab



3. Click the SNAPmobile button



4. A pop-up similar to the one below containing your login information will show up. The host ID should be “snaphost” and the username should be user@domain – e.g. 1003@MYCOMPANY.



If you experience any issues configuring your SNAPMobile app, please contact your company's domain administrator. If required, the administrator may contact AVATAVA for any support issues.